



County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
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<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA
Chief Executive Officer

August 27, 2009

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To: All Department Heads

From: William T Fujioka
Chief Executive Officer

SIXTH ANNUAL COUNTY PROGRESS REPORT

The County is approaching its sixth year in publishing the County Progress Report (CPR). Last year's restructured CPR proved to be well received and garnered positive feedback as to how the County's data was reported and how it communicated the impact of County services on the constituents we serve. The 2008-09 CPR was a more integrated performance report that proved to be public-friendly, succinct, and focused. The electronic copy of the 2008-09 CPR is available on: <http://ceo.lacounty.gov/pdf/Prog%20Rpt%2008-09.pdf>.

This year, we are seeking to convey an even more powerful message, supported by relevant data and information, in light of the current fiscal climate. We are asking that you and your senior management staff offer suggestions and information regarding items that you believe are important to the broader community and that you provide this information to your *Performance Counts!* and/or CPR representatives for inclusion in the next report (Attachment A). If your department did not participate in the CPR in the past year, please also use Attachment A to propose any new ideas to this Office for possible inclusion.

Similar to last year's program, our effort will begin with a CPR orientation that will provide information and instructions on what is required of your department. The orientation is scheduled for **September 10, 2009, from 8:00 a.m. to 11:00 a.m., in Conference Room 140A of the Kenneth Hahn Hall of Administration.** Those invited to attend include your department's *Performance Counts!* and/or CPR representative and management staff who may have hands-on knowledge about the measures and data listed in Attachment B (from the 2008-09 CPR), or any other programs or data that you may want to suggest in Attachment A.

Thank you for your continued support in this effort. If you have any questions on this orientation or effort, please contact Alisa Williams at (213) 974-1338 or awilliams@ceo.lacounty.gov.

WTF:ES:MKZ
FC:AW:pg

Attachments

c: Administrative Deputies

2009-08 - 08-27-09 Sixth Annual County Progress Report

"To Enrich Lives Through Effective And Caring Service"

**Please Conserve Paper – This Document and Copies are Two-Sided
Intra-County Correspondence Sent Electronically Only**

BRAINSTORMING GUIDE SHEET FOR COUNTY PROGRESS REPORT (CPR) 2009-10

Please list ideas on this sheet for possible inclusion in the new CPR and provide a copy to your departmental *Performance Counts!* or CPR representative. Also, please include contact names and numbers for each of the persons responsible for the following programs or areas of interest you list below.

1. Critical areas of interest to report in the CPR document:

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2. Innovative programs (for which your department has data) that have been implemented as a result of the current budget crisis:

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3. Important information the public should know about your department:

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Please note that the CPR is sent to legislators, the press, public libraries, etc.

MEASURES FROM COUNTY PROGRESS REPORT (CPR) 2008-09

DEPARTMENT	MEASURES
Child Support	Child Support Collections on the Rise <ul style="list-style-type: none"> Child support collections in Federal Fiscal Year (FFY) 2006-07 compared to FFY 2007-08 for the Criminal Prosecution Division
District Attorney	Prosecuting Gang Crime <ul style="list-style-type: none"> Criminal cases filed with Gang Allegations
DCFS	Child Welfare and Foster Care Reform <ul style="list-style-type: none"> Number of children in foster care Median length of stay in out-of-home care
DPSS	Alleviating Poverty <ul style="list-style-type: none"> Adults receiving CalWORKs Employment rates of CalWORKs participants Employment retention rates of CalWORKs participants
Fire	Fire Protection and Disaster Relief <ul style="list-style-type: none"> Average response times Total number of emergency responses
Health Service	Emergency Medical Services and Trauma Care <ul style="list-style-type: none"> Patient delivery to trauma centers
ISD	Energy Conservation and Management <ul style="list-style-type: none"> Annual energy savings due to energy efficiency projects Annual dollar savings due to energy efficiency projects
Mental Health	Expanding Mental Health Care for Older Adults <ul style="list-style-type: none"> Number of older adults served by DMH Estimated number of older adults with mental illness
Parks and Recreation	Creating Community through People, Parks and Programs <ul style="list-style-type: none"> Customer interest in possible re-visitation Staff courtesy to patrons Satisfaction with programs and activities Cleanliness of facilities Water Conservation <ul style="list-style-type: none"> Number of waterless urinals (installed) Water reduction per urinal Total water reduction Total cost savings
Public Health	Restaurant Inspections and Your Health <ul style="list-style-type: none"> Restaurant inspection grades

DEPARTMENT	MEASURES
Public Works	Managing Street and Pavement Conditions <ul style="list-style-type: none"> ▪ Percentage of street and highway pavements in satisfactory or better condition
Registrar- Recorder/ County Clerk	Does My Vote Count? <ul style="list-style-type: none"> ▪ Number of registered voters ▪ Number of ballots cast ▪ Accuracy rate of 1 percent manual tally
Sheriff	Confronting the Gang Crisis <ul style="list-style-type: none"> ▪ Crime statistics for Part 1 crimes, criminal homicides, and aggravated assault with a firearm